

Managing Across Cultures

Our culture defines many aspects of how we think, feel, and act. It can be challenging for managers to bridge cultural differences and bring employees together into a functioning team. This course will give supervisors and managers easy-to-use techniques for communicating across cultures, building teams, promoting multiculturalism in the organization, and leveraging the global talent pool.

What Will Students Learn?

- ✓ Define what culture is and how it shapes the workplace
- ✓ Identify how stereotypes shape our perception
- ✓ Develop useful cross-cultural attitudes
- ✓ Communicate effectively across cultures
- ✓ Effectively manage employees from different cultures
- ✓ Help teams overcome cross-cultural and virtual barriers
- ✓ Promote acceptance and awareness in your organization to help create a multicultural environment
- ✓ Leverage the global talent pool

What Topics are Covered?

- ✓ What Is Culture?
- ✓ Communicating Effectively
- ✓ Team Building Across Cultures
- ✓ Managing Across Cultures
- ✓ Building a Multicultural Organization
- ✓ Working with the Global Talent Pool

What's Included?

- ✓ Instruction by an expert facilitator
- ✓ Small, interactive classes
- ✓ Specialized manual and course materials
- ✓ certificate of completion

Pre-Registration Information

Yes! I would like to attend **Managing Across Cultures!** Sign me up for the following session:

- 310 Oak Avenue, NBS Building 3rd floor Randburg.
- Accreditation : SETA : 12255
Bankseta : Bank-Corne180502

- All Training are from 9:00 a.m. until 3:30 p.m.
- Cost: Per person. Kindly contact the call centre
- Timeframe : 1-2 days



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Banking Details

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