

Generation Gap Closing the Generation Gap in the Workplace

There are currently five generations in the workforce. Only a few short years ago employers who were expecting to be faced with mass retirements are now looking at accommodating workers who cannot afford to retire, or are simply healthy and happy enough they'd like to stay at work. However, the labor force continues to put in hard work and lots of strategy to find the right people to fill vacancies and to be able to serve their customers.

This course examines the history and reality of the generation gap, especially for recruiters and succession planning. In it, we will explore whether defining the actual limits of each generation is most important, or whether the merits of people within the context of employment is the bigger issue. After all, understanding others helps us to understand ourselves and to manage the people that we work with. We will also explore problems, solutions, and strategies to help overcome issues of the generation gap.

What Will Students Learn?

- ✓ Identify where the generation gap issue surfaces, and the impact it has on the modern workforce
- ✓ Describe and apply language that is specific to each generation currently in the workplace
- ✓ Explore organization strategies that overcome gap issues
- ✓ Evaluate the need and effectiveness of recruiting, retention, and succession plans in context of the generation gap

What Topics are Covered?

- ✓ History in Brief
- ✓ Finding Common Ground
- ✓ Silents, Boomers, X'ers, Y's, Millennials, and Gen Z
- ✓ Recruiting that Bridges the Gap
- ✓ Pre-Assignment Review
- ✓ Creative Solutions
- ✓ The Value of Planning
- ✓ Developing Targeted Retention Strategies
- ✓ What We Really Want

What's Included?

- ✓ Instruction by an expert facilitator
- ✓ Small, interactive classes
- ✓ Specialized manual and course materials
- ✓ certificate of completion

Pre-Registration Information

Yes! I would like to attend **Generation Gap: Closing the Generation Gap in the Workplace!** Sign me up for the following session:

- 310 Oak Avenue, NBS Building 3rd floor Randburg.
- Accreditation : SETA : 12255
Bankseta : Bank-Corne180502

- All Training are from 9:00 a.m. until 3:30 p.m.
- Cost: Per person. Kindly contact the call centre
- Timeframe : 1 day



www.cornerstonehr.co.za

Address: 310 Oak Avenue, NBS Building 3rd Floor Randburg. Tel: 011 038 6367/ 011 038 6630
www.cornerstonehr.co.za Email: stephane@cornerstonehr.co.za

Banking Details

Account Name : Cornerstone Supreme
Account Number : 62653109283
Bank : FNB
Branch Code : 620