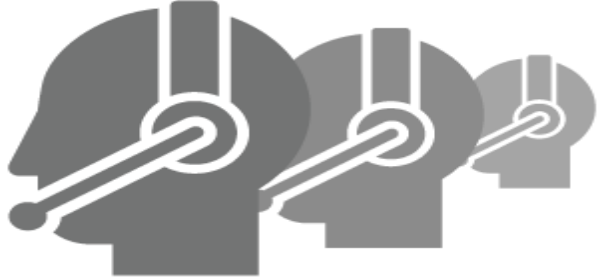



2 months	Call Centre Certificate -Short Course	310 Oak Avenue , NBS building 3rd floor Randburg
	<p style="text-align: center;"><u>Modules</u></p> <p><u>Basic call centre Training</u></p> <p><u>Inbound</u></p> <ul style="list-style-type: none"> • Language Proficiency • Introduction to Contact Centre • Understand the Service Industry • Basic Communication • Manage Call Effectively • Telephone Etiquettes <p><u>Outbound</u></p> <ul style="list-style-type: none"> • Sales Skills • Debt Collection <p><u>Computer (basic & intermediate)</u></p> <ul style="list-style-type: none"> • MS words ; • MS Excel ; • MS Outlook ; • MS Power Point • Touch Typing 	 <p>Total Price : kindly contact the call centre</p> <p>Tel : 011 038 6630 /011 038 6367</p>  <p>Accreditation number : 12255</p>
		<p><u>Banking Details</u></p> <ul style="list-style-type: none"> • <u>Account Name:</u> Cornerstone Supreme • <u>Account number:</u>62653109283 • <u>Bank :</u> First National Bank • <u>Branch Code :</u> 620